

## Useful User Information

### Service priority

During busy periods, CTASI will prioritize requests for medical reasons, as well to work or school, followed by leisure.

### Driver waiting time

Upon arrival at the departure point, drivers will wait a maximum of two (2) minutes. We ask that users be ready and waiting at least five (5) minutes before the scheduled pick-up time to avoid delays to the driver and other users.

### Return-trip notification

For return trips after medical appointments, for which a return time cannot be scheduled, please call CTASI when you are ready to return.

### Cancellation policy

All cancellations must be made with CTASI; the cost of any missed trip will be charged to the user on the subsequent trip.

## Contact Us

### Corporation de transport adapté de Sept-Îles (CTASI)

652 De Quen Avenue  
Sept-Îles, Québec G4R 2R5

Tel. 418 962-7111

Email: [taxibus@globetrotter.net](mailto:taxibus@globetrotter.net)

Message service (after 5 pm):  
418-350-5428  
(return trips or cancellations only)



Transports  
Québec

VILLE DE  
SEPT-ÎLES

# CTASI

## Paratransit

## Corporation de transport adapté de Sept-Îles



Let us take you where you're going!

Work  
School  
Medical appointments  
Leisure



## Access Information

## How It Works

### About Us

Paratransit offers door-to-door transport services from departure to destination.

The Corporation de transport adapté de Sept-Îles (CTASI) allows its clients a high degree of mobility, helping ensure the social and professional integration of people with a disability or facing a loss of autonomy.

### Who is paratransit for?

- Persons with a disability that limits their mobility
- Persons with reduced mobility, whether permanent or temporary (following an accident or an operation, for instance)
- Persons facing a loss of autonomy

### How to request service eligibility?

Those who wish to access paratransit must first apply to confirm their eligibility for the service. Please contact the Corporation de transport adapté de Sept-Îles (CTASI).

### 418 962-7111

Depending on condition and needs, eligibility for paratransit use may be general (permanent), temporary (six to 18 months), or seasonal (e.g., winter).

### Reservation (request for transport)

Reservations must be made at least 24 hours in advance by calling CTASI during office hours, Monday to Friday, 9 am to 12 pm and 1 pm to 5 pm.

### Service schedule

Monday to Friday 7:30 am – 10:30 pm  
Saturday 9 am – 11 pm  
Sunday 9 am – 10 pm

### Cost

User must pay a fare per trip. Fares are subject to change but remain affordable.

### Service territory

Paratransit serves a large part of the territory of the city of Sept-Îles, namely downtown, the beaches, Place de l'Anse, and Ferland.

Service to Moisie, Clarke, and Gallix is possible upon request and outside busy hours.

